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SC PUBLIC SERVICE  
COMMISSION

Lexington, SC 29072

March 16, 2021

2020-125-E

2020-229-E

The Public Service Commission of South Carolina  
Attn: Elise Wilson  
101 Executive Center Drive  
Saluda Building, Ste. 100  
Columbia, SC 29210

Re: Dominion Energy

Dear Ms. Wilson:

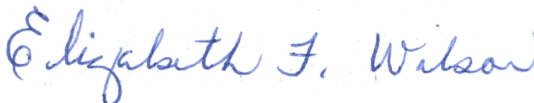
I have no further comments to add to the article I submitted to your office regarding input from a Virginia customer. Dominion Energy is a money-making monopoly like all the rest of the public utilities. State government wants our input but then you ignore our concerns and accept the feeble reasons from the utility company. The increased prices are then passed on to the citizens of this state. I would like the comments by the Virginia customer submitted on the Dockets so you will know what to expect for the South Carolina customers in the future. I lived in Virginia for a number of years and we constantly had rate increases from Dominion Energy.

I have also complained to my State Senator about the monopoly, State Farm Insurance Company, has in this state. No other insurance companies can compete with their insurance rates. When I moved here from North Carolina I had GEICO Insurance. Their customer service was exceptional. State Farm service is far below the service I received from GEICO. I could no longer use GEICO when I moved to South Carolina because the rates were triple what I paid in North Carolina. My representative who is on the insurance committee never even responded.

Spectrum is another monopoly in this area. We receive at least two or three rate increases on our bill every year, with no additional services.

Until our state and local governments start putting the South Carolina citizens and taxpayers first, this state will always lag behind other states.

Sincerely yours,



Elizabeth F. Wilson

Cc: Governor Henry McMaster